

Hosted PBX for Auto Dealerships:

Want to drive sales? Customer service is key.

Stellar Customer Service Index (CSI) rankings are key to gaining the competitive edge in your market. And customers are more demanding than ever. The average car shopper uses their mobile phone to find deals, while traveling around town to shop their options and talk with salespeople. They are ready to connect over-the-phone and ready to buy in-person. That means every missed call is a missed opportunity to draw the customer in. So how do you keep up with calls and provide responsive customer service?

FairPoint's Hosted PBX service can equip your business with the best telecommunications tools to optimize the availability and responsiveness of your sales team, leading to improved customer satisfaction.

Hosted PBX: The solution for businesses on-the-go

Whether you're a small, medium or large enterprise, FairPoint Communications can offer you a powerful feature-rich phone system without the cost or hassle of having your own on-site, system installed.

FairPoint's Hosted PBX service delivers the power of a PBX over our private, secure Ethernet connection, leaving the maintenance, upgrades and monitoring to the experts, so you can focus on your business. FairPoint's Hosted PBX provides:

- **Future-proof technology and flexibility**
 - Our highly- flexible, scalable infrastructure can grow as your business grows
 - Since your PBX is virtualized in the cloud, you can bolt on new services quickly and easily
 - Bring mobility to your communications through web-based call control tools, PC softclients, and mobile phone and table applications
- **End-to-end reliability**
 - Leverage local support and 24/7 management
 - Highly reliable and robust communications network, owned and maintained by FairPoint
 - Re-route calls to an alternate number in the instance of a power outage
- **Easy management and reliability**
 - Move or change individuals'communications profile with the click of a mouse
 - Enable and disable features remotely
 - Tailor calling features to individuals or group

Top features for auto dealerships:

Web-based call management –

Simultaneously ring your business phone and your mobile phone so that you are always within reach of a calling customer, even when you're out on the lot.

Call jump – If you need to move from your office to the sales floor, this feature transfers the call seamlessly from your office to your mobile phone (and back) without the caller even noticing.

Voicemail with notification

management – You receive an email to notify you of a voicemail so you can followup with every caller.

At FairPoint Communications, we don't just sell products and services — we listen, learn and help you develop the kinds of solutions you'd create yourself if you had decades of telecom expertise and enough time to focus on optimizing your telecom plan. Whatever your communications need, we can help.

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**Not all services available in all areas. Speeds and uninterrupted service not guaranteed. Services subject to change.