

Hosted PBX

Your Voice & Data Business Solution

Modernize Your Communications Service

Are you ready to modernize and integrate your communications services?

Whether you're a small, medium or a large enterprise, FairPoint Communications* can deliver a powerful, feature-rich phone system without the cost or hassle of having an on-site, customer-owned system installed.

Our Hosted PBX is easy to use and manage. We leverage the latest Voice over Internet Protocol technology and our state-of-the-art network to deliver a modern, business-class phone system. You enjoy one efficient connection for all your voice and data communications needs.

Enjoy Powerful Business Benefits

With FairPoint's Hosted PBX, you can focus on your business - not your phone system.

- No customer-owned equipment to install, maintain or occupy space on your premises
- Your own administrators and users can easily manage and control all communications and phone features from any web browser
- No need to run separate networks for voice and data

Latest Technology

- Upgrade features automatically in using cloud technology with no action required by you
- Pay only for what you need. FairPoint's highly-flexible infrastructure can grow as you grow, no matter how many locations you have

End-to-End Reliability

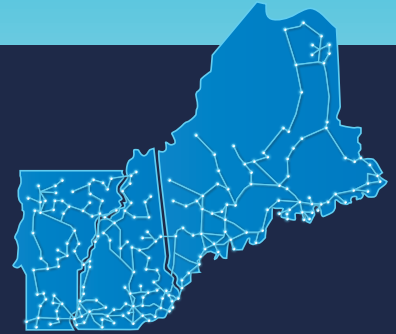
- Re-route calls even without power. If disaster strikes and you can't take calls at your premises, our network can save messages and route calls to alternative locations, including employee homes and mobile phones
- Leverage local support and 24/7 management

Easy Management and Administration

- Move or change individual phone services at the click of a mouse
- Tailor calling features to individuals or groups
- Communicate with the world on your terms. Customize services like call forwarding, simultaneous ringing and call rejection through our web portal, setting up each individual in the way they want to be reached



Book a Free technology consult today to learn how FairPoint solutions can help your business...and we will bring lunch to thank you for your time!



Why FairPoint?

Superior network

FairPoint is proud to bring you the largest network in Northern New England, with over 17,000 fiber route miles and coverage of over 95% of businesses in Maine, New Hampshire and Vermont.

Local support

Sales support staff and experienced sales engineers in your area can design the right solution for your business.

Portfolio of services

Our broad portfolio of IP-based services enable customers to enhance functionality while improving efficiency.

Expertise

We have more than 20 years of experience supporting businesses like yours, in your local market.

Competitive pricing

We can show you how our services can add value to your business and make it more efficient.

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Choose From Five Service Levels

Our **Business Advantage** service is packed with useful features such as unlimited local calling, many standard calling features, intercom dialing, call pick-up groups, voice mail, web access to features, Find-Me-Follow-Me and much more.

Our **Business Advantage Plus** service provides a more robust suite of calling features, including Do Not Disturb, Selective Call Forwarding and Call Jump. It also provides additional web-based features like unified mailboxes for fixed and mobile voicemail and fax messages, voicemail-to-email, speech-to-text and conferencing.

Our **Business Advantage Premium** service adds an administrative interface that allows you to manage all of your FairPoint business voice lines and phone set options across your business.

Our **Business Advantage Mobile** service has the same features and functionality as Business Advantage Plus with the added mobile benefits of CommPortal and Accession Mobile Communicator for working remotely.

Our **Business Advantage Virtual** service is ideal for users that need to be integrated into your group's voicemail, but don't require a seat or a phone.

Get the Features You Really Need

FairPoint's Hosted PBX service delivers the power of a PBX over an Ethernet connection. Bundle our Hosted PBX service with our Dedicated Internet Access service to get fully managed service and receive discounts off our standard pricing. Features offered on all service levels include:

- Unlimited local calling
- Station-to-station intercom calling
- Caller ID, including name and number
- Voicemail
- Call forwarding
- Call transfer
- Call park / retrieve
- Speed dialing
- Return call / busy redial
- Call manager / find me follow me
- SimRing (Max. of 5 phone numbers simultaneously, including cell phones)
- Call hold, including music on hold
- Web portal for do-it-yourself changes and feature activation and management
- Attractively priced distance calling plans

Contact your local Account Manager to find out more about Hosted PBX.

*FairPoint Communications is a registered service mark of FairPoint Communications, Inc. and the service mark is used herein for illustrative purposes. An affiliated entity of FairPoint Communications, Inc. will be the provider of services and contracting party. Please contact your local business representative or reference your contract for specific entity-related information. Not all services available in all areas. Services subject to change.
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Take Control

Through an easy-to-use web portal, you have complete control over how your phone system is set up and used.

You can easily make changes to your multi-line hunt groups or multiple appearance directory numbers, enable/disable phone settings such as call forwarding, short dial codes, sequential and simultaneous ringing, and much more.

FairPoint's Hosted PBX service allows for a central administrator such as an office manager to change settings on phone lines for the entire business group and for individual users to have the same easy-to-use control over their own extensions and IP phones.

FairPoint
communications