

Hosted PBX: Disaster Recovery & Business Continuity

Reliable business communications your business can depend on

Your business is built on relationships. If your people are your most valuable asset and your customers are the source of your success, then the key to maintaining momentum is a communications solution that provides reliable connection. One that can weather the storm — even when disaster strikes.

Disasters can take place anytime, anywhere. No business is impervious to the weather, computer viruses, theft, fire, and other causes of outages. But even if a disaster wreaks havoc on your company's brick-and-mortar establishment, that doesn't mean you have to lose your vital connection to your customers, partners and stakeholders. Hosted PBX provides revolutionary telecommunications tools and features for aiding businesses in disaster recovery and ensuring business continuity.

- **Call failover** – With the convenience of a Web-based portal, you can redirect calls to other landlines or cellphones. You can even preset these forwarding options in advance to occur automatically if your phones go down.
- **Network redundancy** – Since the phone system functionality is housed on redundant softswitch and data platforms, it isn't dependent on a single network location or device.
- **Managed service** – With FairPoint to maintain your system, you won't have to worry about maintenance, equipment upgrades or service contracts. In the event of a disaster, you can focus on rebuilding your business, not your phone system.

Planning for Recovery

Keeping your communications up and running is only one part of the recovery process.

For more information and tools to help your business prepare for emergency situations, we recommend visiting these helpful sites:

www.csoonline.com

www.disasterrecovery.org

www.ready.gov

Best-in-class service for worst-case scenario

FairPoint Communications understands the importance of proactive solutions that help you to worry less and focus more on managing and growing your business. Our Hosted PBX service offers a wide variety of features that enable companies to stay connected, secure and successful — in good times and if and when disaster strikes.

At FairPoint Communications, we don't just sell products and services — we listen, learn and help you develop the kinds of solutions you'd create yourself if you had decades of telecom expertise and enough time to focus on optimizing your telecom plan. Whatever your communications need, we can help.

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**Not all services available in all areas. Speeds and uninterrupted service not guaranteed. Services subject to change.