Hosted PBX: Security

For your ears only

The security of your communications is crucial. Not only do you need to protect sensitive internal information, but customers, patients and stakeholders trust that you are making sure their communications are secure as well. Specifically medical and financial organizations are responsible to meet legislative and industry standards and regulations for data transmission security to avoid legal ramifications.

FairPoint Communication's Hosted PBX provides maximum security for voice transmission. Our private, Ethernet connection – trusted to deliver connections for emergency services, financial institutions and government entities across the northern New England footprint – offers a private transmission of voice traffic to prevent unauthorized access.

Taking charge
FairPoint's Hosted PBX solution also allows you to maximize security and protect your system from unauthorized usage with several features and functions that put you in control:

- Set web portal access levels on a per-user basis, ensuring only appropriate personnel can manage high-level functions.
- Manage your phone system from any location.
- Enable or disable international calls on a per-extension basis and even enforce spending limits through the system to safeguard against unauthorized calls to overseas numbers.
- Remotely disable a phone. For example, if an employee leaves the company and doesn't return the headset, their phone can be disabled.
- Easily track phone usage through up-to-the-minute call records.

Secure. Reliable. Protected.

FairPoint's Hosted PBX offers an industry-best level of security by delivering services over our private business-class Ethernet connection. With FairPoint's Hosted solution, you can spend less time worrying about the security of your phone system and more time doing what you do best – managing and growing your business.

Trust FairPoint's Hosted PBX, with:

Private, business-class Ethernet
Services are delivered over our private, closed connection vs. a connection to the open Internet, so you know your voice messages, recordings and conversations are completely secure.

Password regulation
We enforce strong minimum standards for password creation, making it more difficult for unauthorized access to services.

Redundancy
In the event of a loss of power, all calls can be re-routed to an alternate landline or mobile phone.

Network controls
Carrier-class network-based session border controllers are distributed in high availability pairs to safeguard the network.

At FairPoint Communications, we don't just sell products and services — we listen, learn and help you develop the kinds of solutions you'd create yourself if you had decades of telecom expertise and enough time to focus on optimizing your telecom plan. Whatever your communications need, we can help.