Top Considerations: Data Center Services

How secure is FairPoint's data center?

FairPoint's data center is a highly secure facility. It is monitored 24X7X365, and access is restricted to data center customers and employees. Card access is required at multiple points inside and outside the facility, including the main entrance, the customer staging area, and the rack space area. All racks and cages are locked to ensure that only customers have access to their computing resources.

Are there cost benefits to using FairPoint's Data Center Services?

Yes. FairPoint's Data Center Services provide a cost-effective alternative to building out new data center facilities or expanding existing space. There are no construction costs and there is no need to increase staffing resources for a data center expansion. Additionally, FairPoint's Data Center Services eliminate the need to overprovision for future (but unpredictable) growth.

Customers can choose a configuration – from a half rack to a full cage – that meets their current requirements and scale only when necessary. Finally, Data Center Services enable customers to get up and running quickly – there are no construction or design delays – ensuring that their businesses continue to run smoothly without any costly service interruptions.

How do FairPoint's Data Center Services fit into an overall disaster recovery/business continuity strategy?

FairPoint's Data Center Services are designed with reliability and resiliency features to ensure high availability. The Central Office-grade building is designed to withstand adverse weather conditions while state-of-the-art environmental controls ensure that proper temperature is maintained at all times. Smoke detection, fire suppression, and water detection systems ensure the safety of the facility, as well as its employees and customers. Additionally, the facility has multiple power feeds to keep it running:

- Direct power from the grid
- Backup generators (with fuel contracts from multiple suppliers)
- Battery backup to ensure smooth transition from direct to backup power.

Does the data center have high-speed network connectivity?

Yes. Data Center Services customers are connected to the largest Ethernet network in Northern New England – at speeds up to 1 Gbps. Redundant fiber connections going in and out of the data center ensure high network availability for customers that leverage the high-speed connectivity for their businesses. Customers typically use the high-speed connectivity for E-LINE and E-LAN services.

Contact FairPoint

For more information, contact your FairPoint Account Manager or visit http://www.fairpoint.com/enterprise/dcs/.